



BOOKING CONDITIONS:

- 1) The pitch or mobile home will be allocated by the Management, which does not give any right to complaints, waivers or claims for damages. However, it is the aim of the Management to assign a pitch in the requested area, according to seasonal availability. Camping tariffs are calculated according to the number of nights of the stay. For departures **after 11:00 a.m.**, an extra charge will be calculated as per price list. The booking of a specific pitch or bungalow number is possible **only with a minimum stay of 7 nights** and has a non-refundable surcharge of € 50,00.
- 2) In mid, high and plus season, bookings will only be accepted for a **minimum stay of 3 nights** for pitches with a minimum of 2 adults and a minimum stay of **one week** for the mobile homes. In the remaining periods, the Management may concede shorter stays. Likewise, in the months of July and August, the Management reserves the right, at the moment of booking acceptance, to establish the maximum length of stay permitted for the pitches and mobile homes.
- 3) For bookings of small groups, the above rules are valid for **each single booking**. Penalties or demands of deposits will therefore be calculated individually.
- 4) For confirmation of a reservation, a deposit of 30% of the total amount of the stay will be required. The amount will be deducted from the final bill. During particular periods of the year, (special events, fairs, etc.), the Management reserves the right to require a deposit of 50%. For bungalow bookings, the payment of the balance is requested **no later than 2 weeks prior to the arrival date**.
- 5) Any booking not confirmed by duly payment of the deposit within **4 days from the request letter**, will be automatically cancelled without any communication from the Management.
- 6) Payment of the deposit can be made by bank transfer to:
MIMOSA / CAMPING BRIONE
CASSA RURALE ALTO GARDA, 38066 Riva del Garda (TN), Italy
EU IBAN: IT02 M080 1635 3210 0000 6299 660
BIC code: CCRTIT2104G → **PLEASE ENSURE THAT YOU ADD THE TYPE OF RESERVATION AND DATES OF YOUR BOOKING TO THE PAYMENT REQUEST.**
- 7) Payment may also be made via credit card. In that case contact the Management, who will send an email containing the banking link for safe on-line payment.
- 8) Should you need to cancel a booking, this must be communicated at least 30 days before the arrival date. The deposit will be reimbursed, minus €50,00 as a fixed booking fee and bank charges. Any cancellations that do not conform to that deadline will **NOT** give the right to a deposit refund. Also in case of 'no show,' the deposit will not be refunded.
- 9) The Campsite Management guarantees the availability of the booked pitch or bungalow **until 11:00 p.m. of arrival date**. The entire period booked and confirmed is to be paid in full, likewise in the case of **late arrival or earlier departure**. This also applies to any booking made at the campsite reception on arrival.
- 10) From **11:00 p.m. to 07:00 a.m.**, silence is mandatory: it is forbidden to pitch or dismantle tents and any other noise that may disturb others guests, furthermore it's forbidden the use of the car.
- 11) Visitors may enter the campsite on foot and will be required to deposit a personal identity document at reception. If the visit lasts for more than two hours, then a daily guest fee will be charged. Visiting hours are from 08:30 to 20:00. Visitors are **NOT** allowed to use the camping site facilities, unless the daily visitor's fee is paid.
- 12) Opening hours of the Reception office are changing depending on season. It is necessary to inform Reception of arrivals after 19:00 hours.
- 13) All bookings, including those made directly on our website www.campingbrione.com, are shall be **CONFIRMED IN WRITING** by the Management.
- 14) At check-in, the Management might provide an identification bracelet. It is obligatory to wear it at all times during your stay. Those found without it may be asked to leave.
- 15) In the campsite, **separated waste disposal is obligatory**. We kindly ask our guests to acquire the appropriate types of rubbish bags and to deposit them in the bins provided inside the campsite. We also require that guests respect the environment by limiting the usage of detergents and water.